

BY EMAIL TO IDTHEFT@OAG.STATE.MD.US

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June 30, 2017

Attorney General Brian E. Frosh
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
Idtheft@oag.state.md.us

Dear Attorney General Frosh:

Pursuant to Md. Code Com. Law § 14-3501, I am writing on behalf of Jenner & Block LLP, to notify you that the firm has been made aware by its travel agency of unauthorized access to personal information involving one Maryland resident.

Specifically, Jenner & Block has learned that there was unauthorized access to the Sabre Hospitality Solutions SynXis Central Reservations system (Hospitality CRS), which facilitates the booking of hotel reservations, including those made by Jenner & Block's travel agency, Ultramar Travel (Ultramar). Sabre notified Ultramar on or about June 6, 2017 (and Ultramar in turn notified Jenner & Block on June 22) that based on a forensic examination, it had determined that an unauthorized party gained access to account credentials that permitted unauthorized access to unencrypted payment card information, as well as certain reservation information, for a subset of hotel reservations processed through the Hospitality CRS. The Sabre investigation determined that the unauthorized party first obtained access to payment card and other reservation information on August 10, 2016, and the last access to payment card information was on March 9, 2017.

According to Sabre, the unauthorized party was able to access payment card information for hotel reservations, including cardholder name; card number; card expiration date; and, potentially, card security code. The unauthorized party was also able, in some cases, to access certain information such as guest name, email, phone number, address, and other information. Information such as Social Security, passport, or driver's license number was not accessed.

Please be assured that Jenner & Block has taken every step necessary to address this incident. Sabre engaged a leading cybersecurity firm to support its investigation. Sabre also notified law enforcement and the payment card brands about this incident. We have no reason to believe there is a vulnerability in the Ultramar system related to this incident.

Jenner & Block notified its current employees on June 30, 2017 and recommended that they contact their bank, inform it of the incident, and request a new credit card. Jenner & Block is offering one year of free credit monitoring through Experian IdentityWorksSM.

Attached please find a copy of the formal notice that is being mailed today. If you have any questions about this incident or require additional information, please contact me at NLibin@jenner.com, (202)-639-6086.

Sincerely,

A handwritten signature in blue ink, appearing to read "Nancy Libin". The signature is fluid and cursive, with a large initial "N" and a stylized "L".

Nancy Libin